

Annual General Meeting

Attendees: Abieyuwa Ehondor, Abigail, Abiola Saphrau, Alisa Peter, Carla Pinto, Cassandra Nichols, Charles Olisanekwu, Danny Butler, Erica McQueen- Rowe, Ese Anbui, Felicia Boshorin, Folo Taiwo, Haminat Abike, Joe Spence, Josephine Namusisi-Riley, Laurence Guinness, Linda Wood, Lisa Tharpe, Lurdes Maria, Maureen Onwumelu, Medina Weldegiorgis, Michelle Safo, Naa Ofosua Tackie, Naima Ali, Nathaniel Prempeh, NMaria Silva, Olwen Ringrose, Omotola Wonuola, Pablo N F Gomez, Pamela Simpson, Porthio Traore, Revd Tim Buckler, Sarah Jones, Selina Boshorin, Shakira Salau, Steven Longley, Tijani Hamilton,

Welcome

Selina welcomed all to the meeting.

Apologies: Councilor Williams, Catherine Smith (Salvation Army) Elena (First Place UK), Helen (Fareshare),

Minutes & Matters Arising from the Previous AGM

- All attendees agreed pages from previous AGM were agreed

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Matters Arising

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Agenda item: Treasurer's Report

Presenter: Linda Wood

Discussion:

Year Ending 31/01/24

Thank you to our contributors, as well as staff and volunteers.

We are still very much affected by the rising prices, which has played a part in operational costs. We have been supported massively by UOA London, by letting us use their premises to run our foodbank and store our equipment we use for holiday clubs prior to our move to our new location.

The accounts for the year ending 31st March 2023 are attached to the annual report. Staff salaries make up most of our expenditure, however provide excellent results in the process.

Last year (2022), our income was £493,211. 2023's total income is £573,205 representing an increase of 16% from the previous year. Our expenses increased by 1.173% from £446,929 to £454,682.

The family business was helped on its way forward by our sponsors, donors, staff & volunteers.

The link to our latest Annual Report will be sent out with our post AGM Pack.

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Agenda item:	Annual Safeguarding Report	Presenter: Lisa Tharpe
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Discussion: Trustee's Summary

Report covers from 17/03/2023- 08/01/2024. Staff have undergone safeguarding training sessions both online and face to face. Spring Community Hub's Safeguarding Policy was updated in December 2023 alongside the Staff Code of Conduct. Reduce reliance on foodbank and structural discrimination
Appointment of Naa as new DSL
DBS Checks are undergone by all staff and required every 3 years.
Candidates are supervised until DBS has been successful
Introduction of myconcern Platform

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Agenda item:	CEO's Report	Presenters: Felicia Boshorin
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Discussion: People know the problems they're in, they don't know how to get out of it because they don't know what's available. Our role is to partner with others so that the support they need is available, our focus this year is to strengthen our ties and community. Community partnerships benefit both partners and have the potential to help us grow in many ways. Most successful charities are those that leverage relationships. Partnerships with Citizens Advice, SARA, SLAM, South London Listening. Doesn't need to be formal, both requires both parties recognising. Not something that can be switched on/off. Wouldn't be able to support without these partnerships. Humbled that we are able to support during the cost of living and assist them to move on from the situation that has brought them to spring community hub. Introduction on Tijani, and Naa. Mention of Connect supply working on our social media and Timewise. Mention of Caterpillar to Butterfly. Mention of our new location and thank you to the team, donors (Peter minet, Southwark council). Introduction of food routes, to support them whilst maintaining their dignity.

Spring Community Hub Organisational Structure

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Agenda item:	Spring Social Supermarket & Spring Up Women	Presenters: Carla Pinto
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Discussion: Started recruiting for volunteers on 06/23. Discusses the process of signing up (Registration form). Available for those who are recipients of a means tested benefit. Explanation of how it works.

- Statistics and Figures

Spring up women: Online and face to face sessions, every week they can learn a new skill. Aims of the project enables them to gain confidence, create awareness and a safe space. Mention of the Recipe from home. Sewing class feedback: positive and being able to learn new skills and get out the house.

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Agenda item:	Presentations from Guests, Partners and Volunteers	Presenters: Alisa, Danny, Steven, Haminat, Michelle, Laurence, Ese, Porthio
<p>Alisa (Volunteer Caseworker B2W): 2nd AGM, Came from TeamLondon in 2022. Started attending B2W meetings. Helped guests with interview prep/CV. Breakdown of B2W Scheme. Marcia testimonials needed to be referred to Littlevillage.</p> <p>Danny (Foodbank Volunteer): Started 08/22 when out of work and wanted to help. Started at Wilson road picking food parcels. Front desk work as recommended by victoria. After DBS had access to admin and helped with the move and helped at Xmas Hamper. Going into full time soon so very grateful that spring allowed him to develop his skill.</p> <p>Haminat (Hub Support Volunteer): Started 07/23. Helped in two projects, *activity camp project. Allowed her to develop people skills and interact with children. Staff ensured safety. *Xmas hamper. Contacted schools, allocating gifts in terms of preferences. Welcome and call nominated families of information. Been able to learn new skills in the office.</p> <p>Michelle Safo (Time Wise): Partnership in the area of implementing an organisation system, operation and processing project.02/23 Timewise was asked to review a process of the organisation.The review highlighted a challenge because SCH had such growth in a short space of time. Gaps in some functions and a plan was implemented to ensure the team is upskilled and prepared for roadblocks. Met individual needs through 1-1 meetings and how it can all support each other. Monthly training conducted with the whole team to focus on a particular system. Everyone has embraced the change, they are passionate and see the vision.</p> <p>Laurence Guinness (The Childhood Trust): Been in operation for 10 years. 15 staff generating 9m a year in campaign rev, 4m income. Engaging with 2000 children See the role SCH plays in the community, "Takes a community to raise a generation". The parents and children inspire and create the community, and will play their part in supporting them for as long as possible. More than just giving money, there at Christmas talking to parents and children and asking what they want and their experiences. Congrats to SCH for a fantastic team and being a pillar of the community.</p> <p>Ese Anabui (Hub Support Volunteer): Started as a parent at the holiday, saw the passion that motivated her to join as a volunteer. Has volunteered in a number of departments, and been able to learn from the children. Not only do you learn but can give back to the community.</p> <p>Porthio Traore (Activity Camp Volunteer): Started in 10/21 appreciated the warm welcome from staff and have learnt how to engage and encourage children on activities.The hub also allowed for improvement on their english skills.</p> <p>Steven Longley (Service User): Him, wife and 5 kids all love the holiday club. Love the different activities (gardening, sports and arts. As parents all though they keep them busy being in a holiday club lets them learn new skills. Been to the seaside, Legoland. Met friends and kept in touch. Kids have changed schools and being in a holiday club they already have friends in that school.The free food is good for extra snacks and they get to bring some home. Learning from adults in a safe environment. Positive place to go.</p>		

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Agenda item:	Chairperson's Report (Trustee's update)	Presenter:	Selina Boshorin
<p>Discussion: Over the course of the year we've seen the impact of cost of living and how this affected our guests and community. Our role is navigating the impact and pressures. Our strategic priority as a board has been in developing our services and equipping our team to better serve these challenges. Why partners such as Timewise are important. We acknowledge the demand for our service and resources are tight so it is about being creative.Greatful to the board of trustees and Leadership for commitment & contribution. Continue to identify creative and innovative solutions, strengthening the capacity of the board. Each trustee takes on a specific area of focus within their expertise. Next to grow capacity, the number of the board and identify further trustees to join. The board committed to support the relief and create solutions to tackle the root of poverty and food insecurity. Process of trustee recruitment inclusive and represents Southwark.</p>			

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Agenda item:	Update on Trustee Membership/ Re-Election of new Trustees	Presenter:	Selina Boshorin
Discussion: A number of trustees who stood back up for reelection. Lisa continuing for 3 years Erica continuing for 1 year			

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Agenda item:	Highlights	Presenter:	Omotola Wonuola
Discussion: SHOWCASING OUR PROJECTS <ul style="list-style-type: none">- Partners and Sponsors -Launch - Spring Kitchen -WEA Courses -Coffee Mornings- Holiday Club -Black History Month -Spring Up -Social Supermarket -Xmas Hamper Day- Camberwell Connects			

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Agenda item:	Appointment of Auditor/ Independent Verifier	Presenter:	Selina Boshorin
Discussion: We have agreed to continue with moats accountancy			

Next proposed AGM date: Friday 27th January 2023, 7pm - 9pm

Minutes
